

| Fraud/Scam Questions for Consideration (Wires, Withdrawals, Cashier's Ch | 's Checks & Deposits) | | |
|--|-----------------------|-----|--|
| As your financial institution we have identified techniques and | Response | | |
| tactics used by fraudsters to steal your money. If you answer | | | |
| "yes" to any of the following questions, please consider <u>not</u> | Yes | No | |
| following through with the transaction as it is considered high | 163 | 140 | |
| risk and potentially a scam. | | | |
| Have you been told to lie or give a bogus reason to staff about your transaction? If | | | |
| yes, STOP NOW! No legitimate individual/company/entity will ever tell you to lie to | | | |
| your financial institution. Have you been told that staff are involved in fraud so you should not tell them why | | | |
| you are making the transaction? | | | |
| Have you been told that you cannot discuss the transaction due to a court order? | | | |
| Have you allowed anyone to connect to your computer or mobile device for any | | | |
| reason including a potential "virus" on your computer or mobile device? | | | |
| Have you been asked to withdraw cash or send a wire to assist in a criminal | | | |
| investigation? | | | |
| Have you given your online banking information to anyone so they could deposit | | | |
| money or remote deposit a check into your account? | | | |
| Have you been asked to send money to a new acquaintance or someone you have established a personal relationship with, yet you have never met face-to-face? | | | |
| Have you been asked to withdraw money and convert it to crypto currency (bitcoin) | | | |
| for any reason? | | | |
| Have you sold something, and the buyer has sent you a check or wire for more | | | |
| than the selling price and has requested the excess funds be returned? | | | |
| Have you been requested to withdraw money to purchase gift cards for any | | | |
| reason? (Gift cards are for Gifts and not for payment) | | | |
| Have you been told to ship cash inside a magazine or book? Have you been notified that you have inherited a sum of money, won a lottery or | | | |
| sweepstakes and need to wire, withdraw cash or purchase a Cashier's Check to | | | |
| pay fees or taxes? | | | |
| Have you received an urgent call from a family member (grandchild) requesting | | | |
| bail money for an arrest and have not spoken to other family members about it? | | | |
| Have you received communication (text or social media message) from a friend | | | |
| requesting financial assistance but have not spoken with them on the phone or in | | | |
| person? | | | |
| Has the IRS or any other government agency, including law enforcement, called and demanded payment for unpaid taxes or to avoid being arrested? | | | |
| Have you received an unsolicited request for payment on a past due bill that you | | | |
| didn't know was owed or unpaid? | | | |
| Have you been asked to make this transaction relating to a secret shopper, work- | | | |
| from-home offer or online loan application? | | | |
| Have you been threatened in any way to make this transaction? | | | |
| Has anyone created a sense of urgency and instructed you that this transaction | | | |
| HAS to be done today? | | | |